

Corp. Office: Shree Laxmi Woolen Mills Estate, 2nd Floor, R.R. Hosiery, Off Dr. E. Moses Rd. Mahalaxmi, Mumbai - 400 011

Tel: (022) 3001 6600 Fax: (022) 3001 6601 CIN No.: L17100MH1905PLC000200

September 24, 2021

BSE Limited
Phiroze Jeejeebhoy Towers
Dalal Street, Fort,
Mumbai- 400 001

Security code: 503100

National Stock Exchange of India Limited Exchange Plaza, Plot C/1, G-Block Bandra-Kurla Complex, Bandra East, Mumbai- 400051

Symbol: PHOENIXLTD

Dear Sir(s),

Sub. : Presentation made to Shareholders at the 116th Annual General Meeting

We enclose herewith presentation made to the Shareholders at the 116th Annual General Meeting of the Company held today i.e. Friday, September 24, 2021 through Video Conferencing ("VC") / Other Audio Visual Means ("OAVM").

You are requested to take the same on record.

Thanking you,

Yours' faithfully,

For The Phoenix Mills Limited

Gajendra Mewara Company Secretary

Encl: a/a





Developer of India's Iconic Retail-led Mixed Use Developments











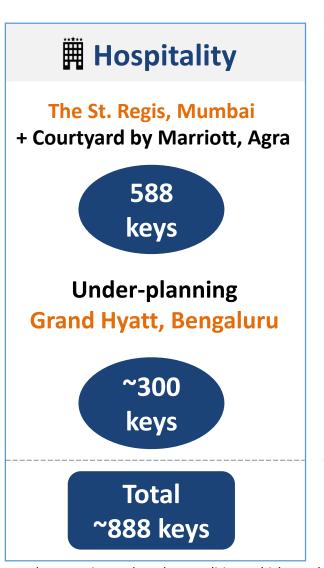


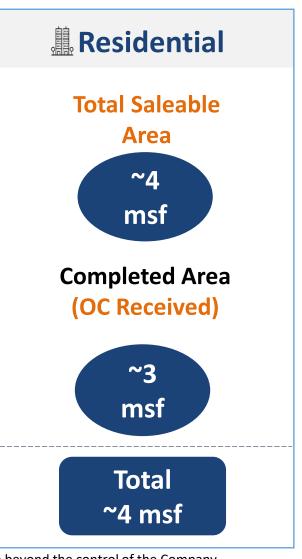


Diversified portfolio across asset class









Note: Under development and under planning assets are subject to change and carry risks of planning, approvals, execution and market conditions which may be beyond the control of the Company. GLA is an estimate based on current plans and market/company norms and is subject to change based on changes in development plans and tenant negotiations. Grand Hyatt term sheet executed, definitive documentation underway.



Raised equity capital of ~Rs. 3,000 cr in 12 months...

Qualified Institutional Placement (QIP)

August 2020

~Rs. 1,100 cr

New JV with CPPIB for Kolkata

May 2021

~Rs. 384 cr

49% stake for CPPIB

Equity Infusion in existing retail platform with CPPIB (ISML)

May 2021

~Rs. 392 cr

CPPIB's share of Commitment, tranche 1 of Rs. 196 cr received

Retail Platform with GIC

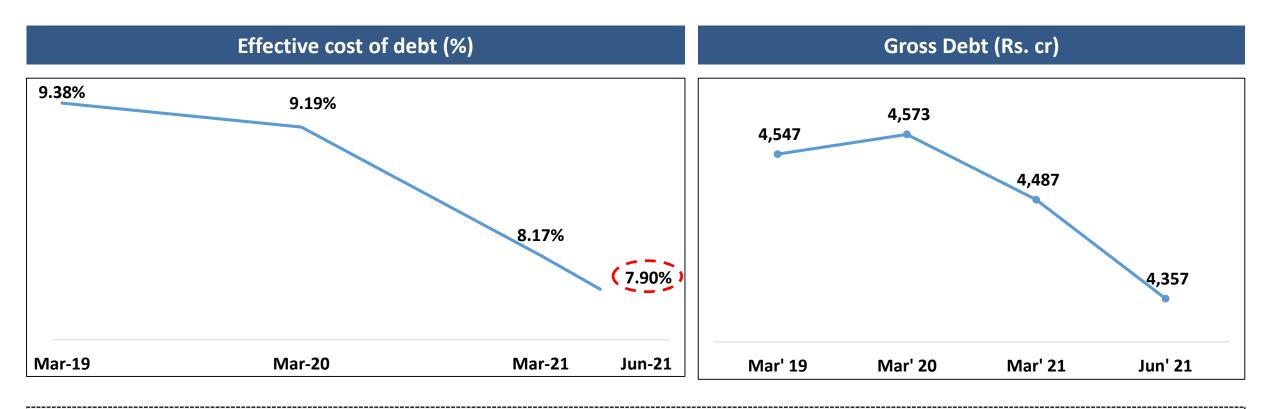
June 2021

~Rs. 1,111 cr

26.44% stake for GIC in select subsidiaries



... while optimizing cost of debt and reducing gross debt levels ...



- Average cost of debt reduced from 9.38% in March 2019 to 7.90% in June 2021 by 148 bps
- Lowest cost of borrowing stands at 7.25% and expect further resets going forward
- Deferred drawn-down of construction finance on under construction projects until projects are de-risked (12-18 months before being operational)



... in order to give us the necessary capital autonomy...

PML Share Group Level Liquidity Rs. 1,662 cr Rs. 1,551 cr (Bank balance + Investments + DSRA) **Gross Debt** Rs. 4,357 cr Rs. 3,237 cr Net Debt Rs. 2,694 cr Rs. 1,686 cr

Note:

- 1. As of June 30, 2021
- 2. Liquidity does not include funds of Rs. 689 cr parked in overdraft accounts



... to keep Delivery timelines for Under Construction Assets on Track



Phoenix Citadel, Indore



Palladium, Ahmedabad



Phoenix Millennium, Pune



Phoenix Mall of Asia, Bangalore

- Retail GLA ~1.0 msft under construction
- Expected to be
 Operational in FY23

- Ahmedabad's very own luxury mall
- Retail GLA ~0.7 msft under construction
- Expected to be Operational in FY23

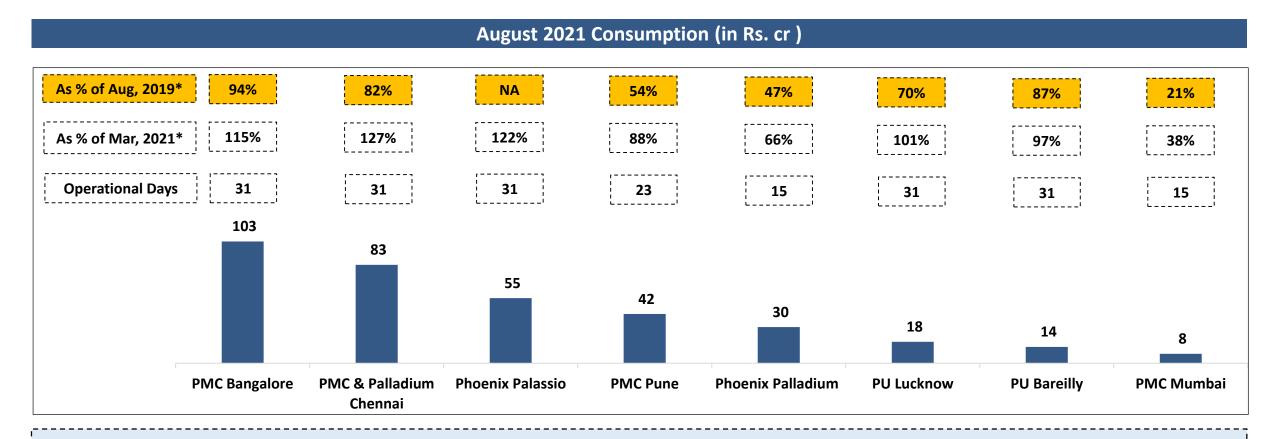
- Retail GLA ~1.2 msft under construction
- Office GLA ~1.2 msft under planning
- Expected to be Operational in FY24

- Retail GLA ~1.2 msft under construction
- Office GLA ~1.2 msft under planning
- Expected to be
 Operational in FY24

Under construction projects to be operationalised as per committed timelines and within budget



Strong Consumption Recovery in August 2021...



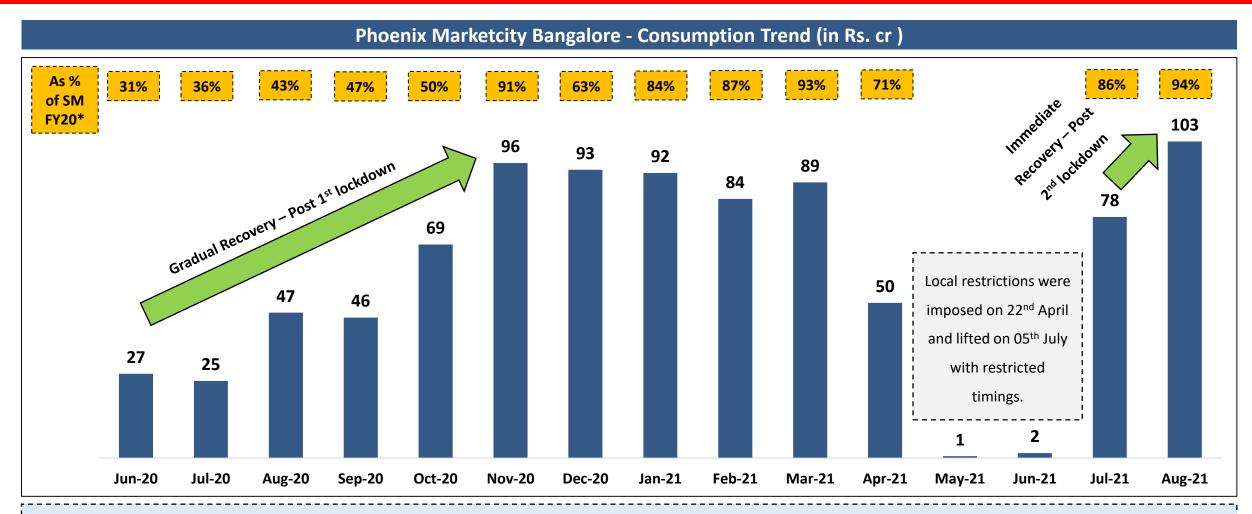
- The pace of recovery in consumption across malls was very encouraging in August 2021
- Malls in Maharashtra had a requirement of visitors and staff being fully vaccinated (two doses plus 14 days after second dose), due to which consumption was tepid. However, consumption recovery is showing encouraging trends as increasing number of people are getting their second dose.

Please note above nos are indicative unaudited numbers and presented for illustration purpose. The actual numbers could be materially different from indicative numbers.

^{*%} are calculated after considering effective operational days in each mall in base year. Consumption at Multiplex and FEC has also been adjusted in base year calculation.



...with no loss of momentum in Consumption at Phoenix Marketcity Bangalore



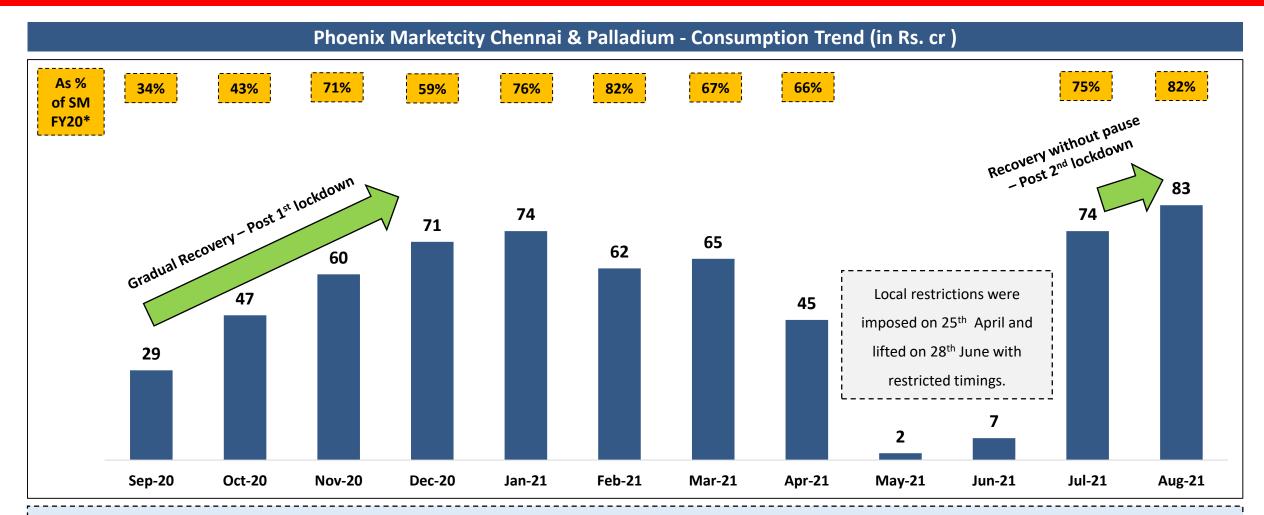
- Consumption recovery post second lockdown was much swifter compared to first lockdown
- Consumption in August 2021 at similar levels to what it was in March 2021 before second lockdown

Please note above nos are indicative unaudited numbers and presented for illustration purpose. The actual numbers could be materially different from indicative numbers.

^{*%} are calculated after considering effective operational days in each mall in base year. Consumption at Multiplex and FEC has also been adjusted in base year calculation. SM stands for Same Month



...and Phoenix Marketcity and Palladium Chennai as well



- Consumption recovery post second lockdown was much swifter compared to first lockdown
- Consumption in August 2021 at levels higher than what it was in March 2021 before second lockdown

Please note above nos are indicative unaudited numbers and presented for illustration purpose. The actual numbers could be materially different from indicative numbers.

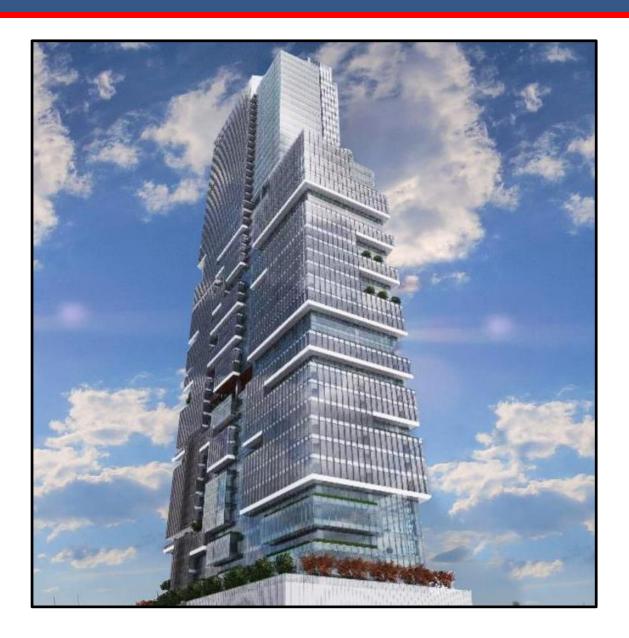
^{*%} are calculated after considering effective operational days in each mall in base year. Consumption at Multiplex and FEC has also been adjusted in base year calculation. SM stands for Same Month



We continue planning for future marquee developments...



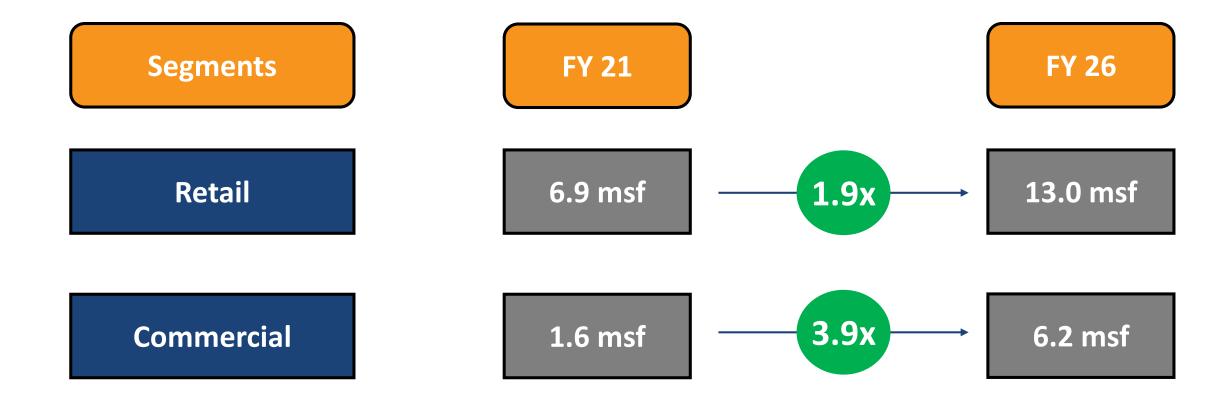
Project Rise at Lower Parel, Mumbai - Under Planning



- ~ 1 msft of offices and ~ 0.2 msft of retail development
- Retail to be operational in FY25 and offices in FY26
- Approvals underway, Commencement Certificate (CC) received
- State of the art development which will complement the flagship property, Phoenix Palladium and cater to India's most premium catchment



Gross Leasable Area (GLA mix) in Retail and Commercial



Robust growth trajectory to solidify leadership position in mixed use developments in India



Expansion by densification of mixed use developments

Under Development / Planning Offices	Location	GLA* (msft)
Fountainhead T3 (awaiting OC)	Pune	~0.4
Phoenix Millennium, Wakad – Office	Pune	~0.6
Palladium Chennai – Office	Chennai	~0.4
Phoenix Marketcity Bangalore – Office	Bengaluru	~1.0
Phoenix Mall of Asia, Hebbal – Office	Bengaluru	~1.2
The Rise, Lower Parel	Mumbai	~1.0
Under development / planning Office area		~4.6

Office portfolio to grow from ~1.6 msft to ~6.2 msft in 4 years

Land is already paid for and historically owned by respective SPV



Completed Fountainhead Office Towers at Phoenix Marketcity Pune



GLA is an estimate based on current plans and market/company norms and is subject to change based on changes in development plans and tenant negotiations. : Under development and under planning assets are subject to change and carry risks of planning, approvals, execution and market conditions which may be beyond the control of the Company.

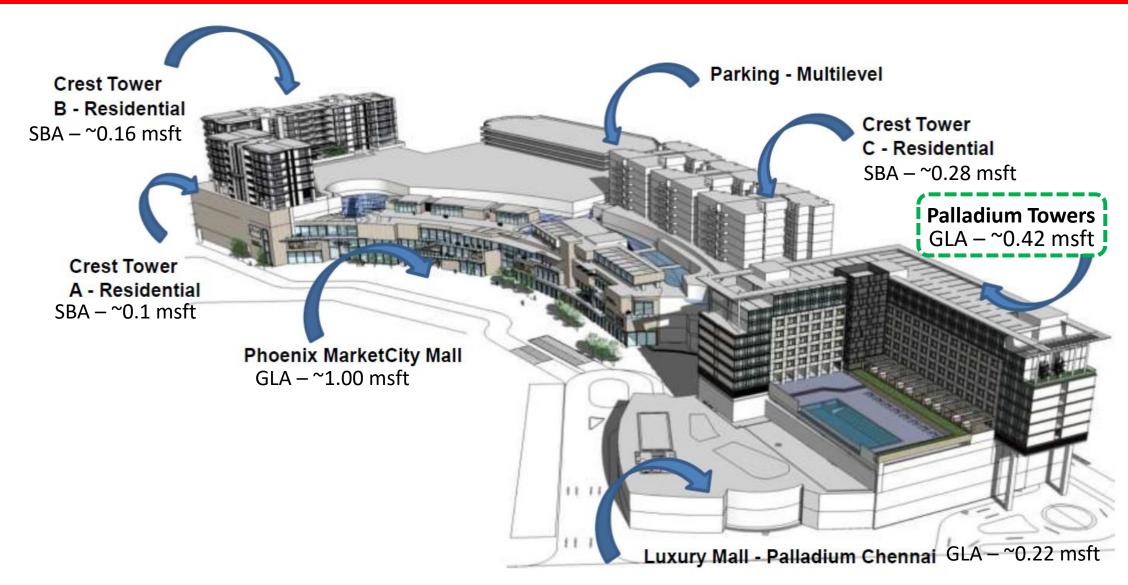


Millennium Towers, Wakad, Pune – Under Planning





Palladium Towers, Chennai – Under Planning





Densification at Phoenix Marketcity Bangalore - Under Planning





Phoenix Marketcity Bangalore - Office Development - Under Planning





Asia Towers, Hebbal, Bangalore - Under Planning





Looking at lucrative opportunities to expand...



Target Cities of Interest



acres of acquired



Chandigarh



Gurgaon



Surat



Kolkata

Hyderabad



Mumbai / Navi Mumbai



Chennai



Jaipur

Greenfield/brownfield retail led development opportunities in key catchments of leading cities in India



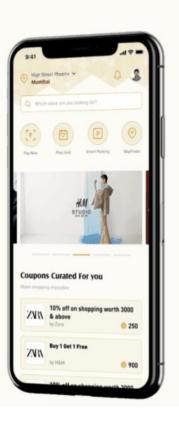
Adopting Technology, expanding Digital Footprint



Digital Initiatives - Phoenix Nhance "Customer Reward Program"









Mall Feed: Live communication to customers who have signed on to the Reward Program on offerings and happenings in the mall



Rewards: Customers can earn and enjoy various exciting rewards across brands and offerings on the program



Experience: Adding to customers' experience through services like 'Member's Parking', 'Contactless Dining', 'Table Booking', 'Shop & Drop'



Digital Initiatives - Phoenix Nhance "Customer Reward Program"



- Phoenix Palladium, Mumbai
- Phoenix MarketCity, Bangalore
- Phoenix MarketCity, Chennai
- Phoenix MarketCity, Pune
- Phoenix MarketCity, Mumbai
- Phoenix Palassio, Lucknow

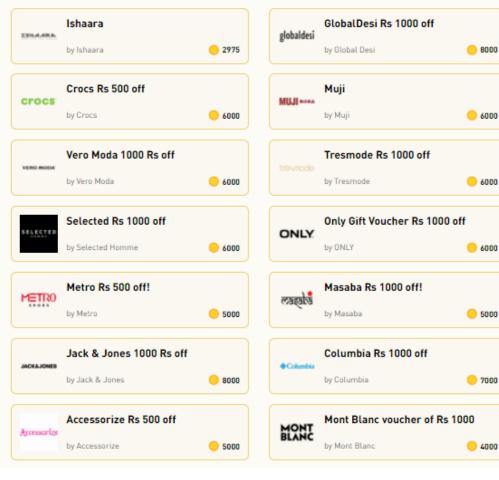
Live across 5 cities and 6 Malls offering

200,000 active members, with target to reach 10,00,000 by end of FY22

Delivering experience enhancing services like parking, online food ordering

Expanding gratification offering with bouquet of rewards from 100+ brand

Coupons for you





Digital Initiatives - Phoenix Nhance "Customer Reward Program"

Phoenix MarketCity, Chennai

Active for more than a year

Over 120,000 members

Scan value of over INR 55 crores

Average scan value of ~INR 7,500

Phoenix Palladium, Mumbai

Phoenix MarketCity, Bangalore

Active for approx. 4 months

Over 60,000 members

Scan value of over INR 35 crores

Average scan value of ~INR 9,000

- Phoenix MarketCity, Pune
- Phoenix MarketCity, Mumbai
- Phoenix Palassio, Lucknow

Launched in three new locations in Mid-September'21.



Other Digital Initiatives – Adopting technology with changing times

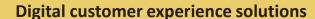
Curated preference-based offerings

Provide preference-based offerings to loyal customers based on their shopping preferences and behavior with the help of analytics



E-mall/ Omni-channel

Adoption of multi-channel approach to reach out to mall customers to shop from the stores in the mall on the go



Adoption of technology-based customer convenience and experience offerings like digital parking management, contactless dining





Digital Payment Solutions

Integration of digital payment solutions like e-gift cards, contactless payment, buy now pay later, dedicated wallet integrated with reward program etc.

Robust CRM Tools

To increase efficiency of online marketing through focused targeting and retargeting to customer database

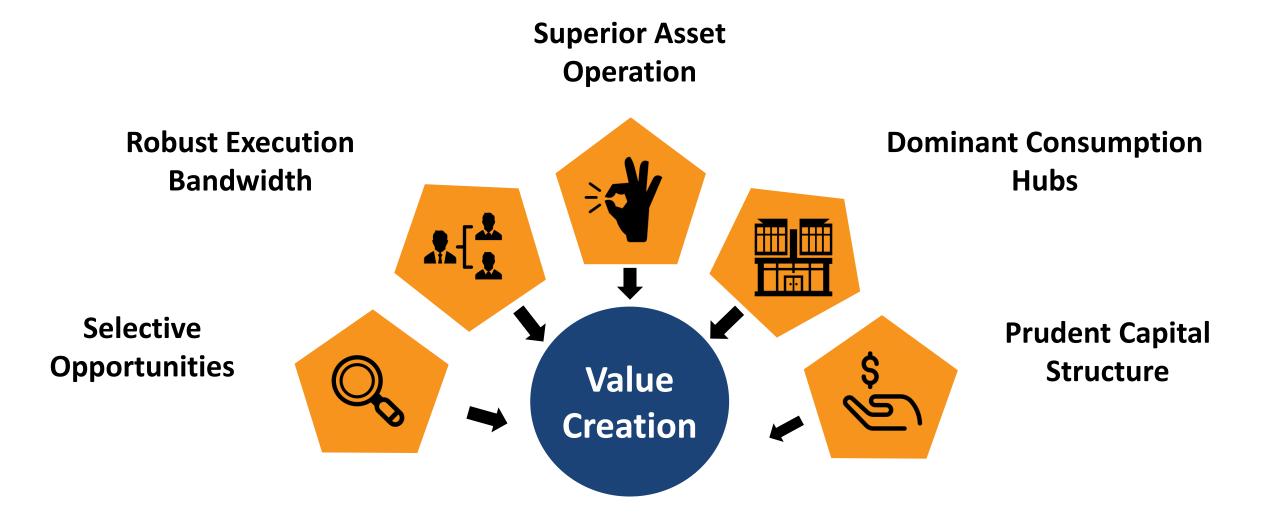




Why 'The Phoenix Mills Ltd.'?

The Phoenix Mills – Best Play on Indian Urban Consumption

- ✓ India The last under-penetrated retail market with strong demographics & significant growth potential
- ✓ One of India's largest mall owner and operator
- ✓ Strong operational performance: 7-yr retail consumption CAGR of 15% and rental income CAGR of 13% between FY13 to FY20
- ✓ Robust financial performance: 4x growth in Profit after Tax, Operational Free Cash flow over last 5 years between FY13 to FY20
- ✓ Roadmap to 2024 and beyond secured and already under-execution





Advait Phatarfod

Email: advait.p@phoenixmills.com

Rohan Rege

Email: rohan.rege@phoenixmills.com

Bijay Sharma

Contact: +91 22 6169 5988

Email: pml@churchgatepartners.com

